

Quality statement

Nutreco is committed to conducting all its activities in a responsible manner.

This is in line with Nutreco's shared values – in particular, our value of integrity – and our dedication to helping build a more sustainable industry through our purpose of Feeding the Future.

Effective leadership and a culture of transparency, trust and drive for continuous improvement are the foundation to getting **quality right the first time**: employees are rewarded for their achievements in this area and are encouraged to **be alert and speak up** in situations that could lead to our products or services being compromised.

It is our people who drive quality in our business – and it is **everyone's responsibility** to assure the quality of their own work, by following job-specific instructions and being aware of and working in compliance with relevant **Nutrace® standards**. This includes ensuring the quality of the products and services we provide and compliance with all applicable business, certification, customer, and regulatory requirements, as well as company policies and management board decisions.

We protect and ensure quality and compliance by:

1. Building a quality culture and sending a clear message that feed/food safety and quality is the responsibility of each employee and key for the success of the business.
2. Making quality visible in relevant performance reviews by management at all levels and ensuring best practice sharing is stimulated and facilitated by management in a culture of continuous improvement.
3. Ensuring responsibilities described in the Nutreco Quality Policy are understood and adhered to.
4. Keeping Nutrace® up to date in relation to internal and external trends and developments.
5. Implementing Nutrace® throughout Nutreco (new acquisitions are subject to a transfer-period to be compliant).
6. Ensuring the Quality manager of each Operating Company performs regular assessments to measure compliance with Nutrace® and has plans in place in case of gaps.
7. Ensuring all Operating Companies are compliant with the Nutreco Business Support Framework (NBSF) control for Quality.

Our commitment to quality is an important part of what makes Nutreco the preferred partners and suppliers of choice and is crucial for the future success of our company.

Pieter Bastiaanssen
Managing Director BU ECA



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